

Standardised work

How to make an improvement stick.

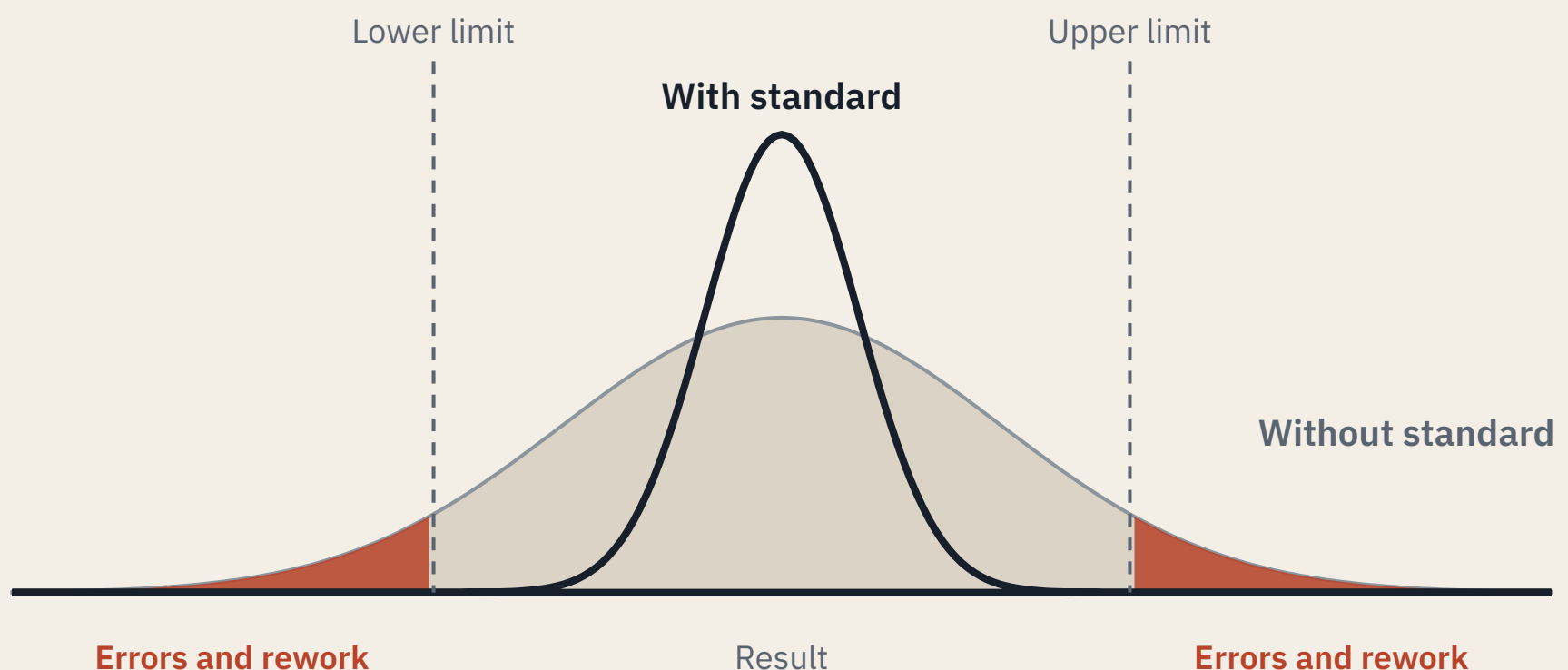
THE PURPOSE

Lock in the new way of working.

Once a better way of working has been found, it is written down as the standard, for example in a work instruction (SOP). That becomes how everyone works, and the business doesn't slide back to old habits.

VARIATION

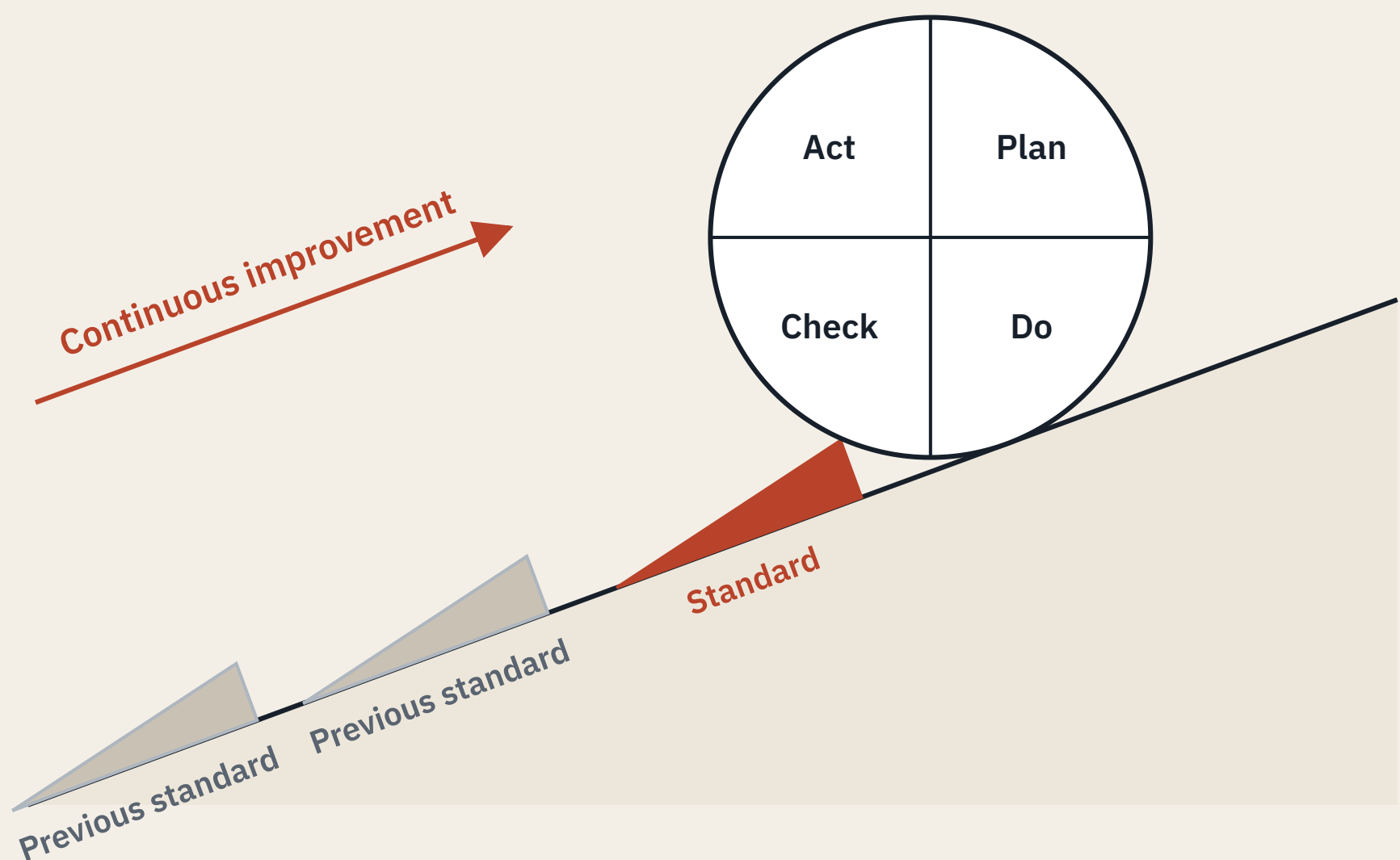
One task, many ways of doing it.



A standard locks in the best known way. Variation drops, results even out, and anything unusual stands out straight away.

HOW IT WORKS

The standard stops the improvement from sliding back.



Each improvement becomes the new standard, and the next one starts from there.

WHAT A STANDARD DOES

More than an instruction.

01 Locks in the best way

02 Reduces variation

03 Makes deviations visible

WHAT MATTERS MOST

The people who do the work should own the standard.

An instruction written by someone else tends to end up in a binder. One the team wrote themselves gets used, and keeps getting better.



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